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Resetting/Editing the user role validity in Alice

Note: Only Portal Manager can change the validity of the user in Alice.



Step 1: Click the "My Profile" icon and then click on "User Management(Alice)"



Step 2: Click on the drop down and select the "Alice Identity".

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Step 3: Search within the search bar for the user whom you want to set the roles validity.

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Step 4: Open the profile and select the **"Manage Roles"** option.



In case of validity reset:

Step 5: If the validation expired, please click refresh symbol.

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Step 6: Add a reason within the input field and then click on **"Submit"**.

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Step 7: Once the validity updates are done a confirmation tab will be displayed.

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In case of editing the validity:

Step 8: Select role where validation need to be changed and click on the edit symbol.

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Step 9: Click on the "Modify".

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Step 10: Enable the "Add Time Frame" checkbox and update the validity and click "Save Options".

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Step 11: Fill in the application reason and then click on the **"Submit"** button.

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Step 12: Once the validity updates are done a confirmation tab will be displayed.

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