

DAIMLER TRUCK

Last login time stamp reset in Alice

Note: Only Portal Manager can perform this procedure in Alice



Step 1: Open Alice using follow URL <https://alice.mercedes-benz.com/access> click on the drop down for accessing the **“Alice Identity”**.

The screenshot displays the Alice Access web application. The browser's address bar shows the URL `alice.mercedes-benz.com/access`. The page header features the text "Alice Access" and the Mercedes-Benz logo. A navigation menu on the left is open, with "Alice Identity" highlighted by a blue arrow. The main content area shows a greeting "Hello, [blurred name]" and "What do you want to do today?". Below this is a section titled "Your Options" with four cards:

- Request Roles & Rights**: Create a new request
- My Tasks 0**: Review open tasks
- Request Overview 3**: See all requests related to you
- Control Center**: Get insights to the Access Rights of your team or organisation

Step 2: Change the status to “**Active & Inactive**” and search the user ID in the search bar.

The screenshot displays the 'Alice Identity' web interface. The browser address bar shows 'alice.mercedes-benz.com/identity/Users'. The page title is 'Alice Identity' with a dropdown arrow. The Mercedes-Benz logo is centered in the top navigation bar. A left sidebar contains navigation icons for Home, Users, Organizations, Markets, and Reports. The main content area is titled 'Search' with the instruction 'Find the User by using the search filters.' Below this is a search input field with the placeholder text 'Search for User ID, Name, Surname or E-Mail' and a magnifying glass icon. Underneath the search bar are three filter dropdown menus: 'Status' (with a blue arrow pointing to it and the selected value 'Active & Inactive'), 'Community' (with the selected value 'All Communities'), and 'Country' (with the selected value 'All Countries'). At the bottom left of the main content area, there are two icons: a grid icon and a list icon.

Step 3: In the user status details click on “**Reset**” button for the last login timestamp.

Note: After reset, the overall status will be active. The user should now try to login into the Daimler Truck Supplier Portal.

The screenshot shows the 'Alice Identity' user management interface. The left sidebar contains navigation options: Home, Users (selected), Organizations, Markets, Reports, and a help icon. The main content area is titled 'User Status' and displays various user attributes and their current states:

- Overall Status:** InActive (with a red 'X' icon). A blue arrow points to this status.
- Blocked by Admin:** No (with a blue 'Block' button).
- Blocked by Security:** No.
- Home Organization Validity:** -
- User Validity:** - (with a blue 'Edit' button).
- Group Type:** MBAG + DTAG (with a green checkmark icon).
- Email Status:** unique (with a grey 'Reset' button).
- Ident Status:** Not identified (with a red 'X' icon and a grey 'Set' button).
- Last Login Timestamp:** 05 Dec, 2022 (with a blue 'Reset' button and a blue arrow pointing to it).
- Last Password Change:** 27 Jun, 2023.
- Password Status:** Ok (with a green checkmark icon).

Below the 'User Status' section is the 'E-Mail Verification' section, which states: 'This account is the main account for the following User IDs'.