smartIBL

Confirmation of Arrival – Starterkit (external)
Important User informationen, status 10.12.2025

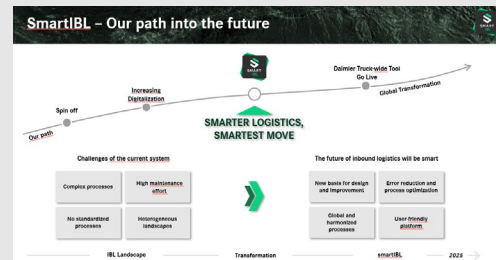# Overview Starterkit User information
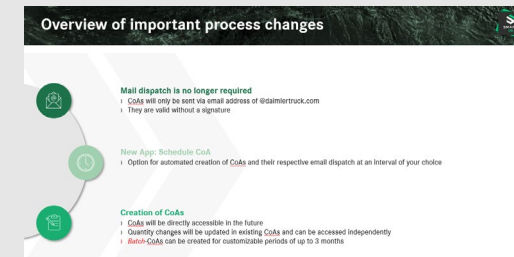

Click to go to the chapter
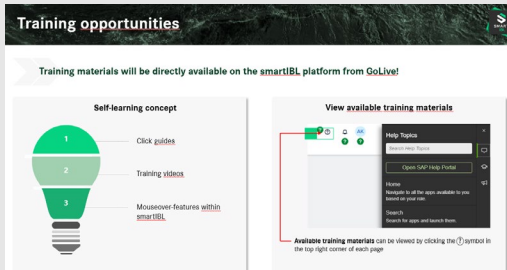
smartIBL – Our path into the future

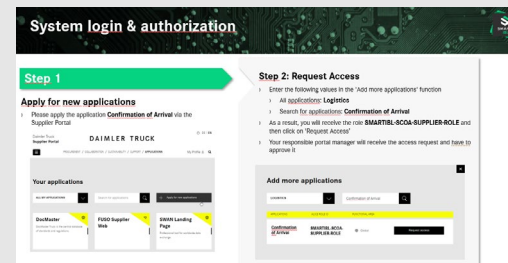## Change transactions in CoA
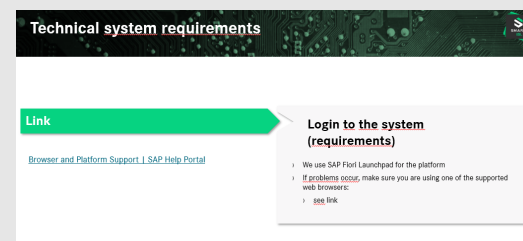

Overview of important process changes

Training opportunities

System login & authorization

Technical system requirements

Support model

smartIBL – Our path into the future

SMART IBL

Daimler Truck-wide Tool
Go Live

Increasing
Digitalization

Global Transformation

Spin off
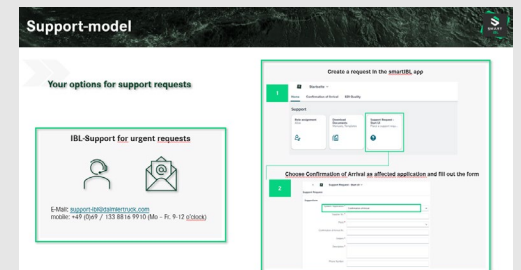
SMARTER LOGISTICS,
SMARTEST MOVE

Our path

Challenges of the current system

Complex processes	High maintenance effort
No standardized processes	Heterogeneous landscapes

The future of inbound logistics will be smart

New basis for design and improvement	Error reduction and process optimization
Global and harmonized processes	User-friendly platform

IBL Landscape — Transformation — smartIBL — *2025*

Change transactions in CoA

Transaction IBL

NEW - smartIBL

I200	Search	
I201	New	
I206	Confirmation of arrival per part number	
-	-	

Manage CoA	› Overview of existing and creation of new CoA, View quantity updates
View Delivery Notes	› Search for delivery notes and part numbers with goods receipt
Schedule CoA	› Job for automated creation of CoA

New Function

Overview of important process changes

Mail dispatch is no longer required
› CoAs will only be sent via email address of @daimlertruck.com
› They are valid without a signature

New App: Schedule CoA
› Option for automated creation of CoAs and their respective email dispatch at an interval of your choice
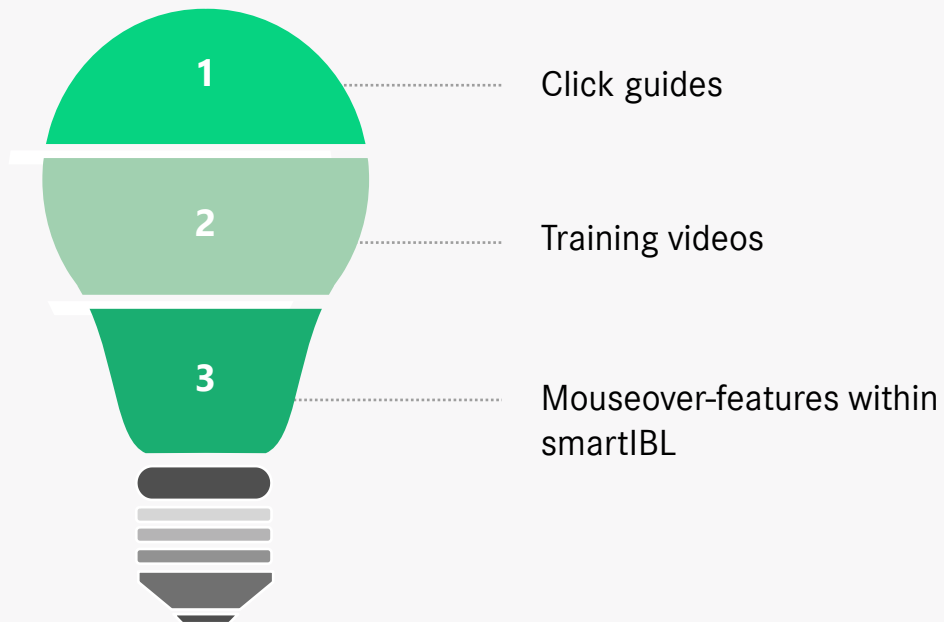
Creation of CoAs
› CoAs will be directly accessible in the future
› Quantity changes will be updated in existing CoAs and can be accessed independently
› Batch-CoAs can be created for customizable periods of up to 3 months
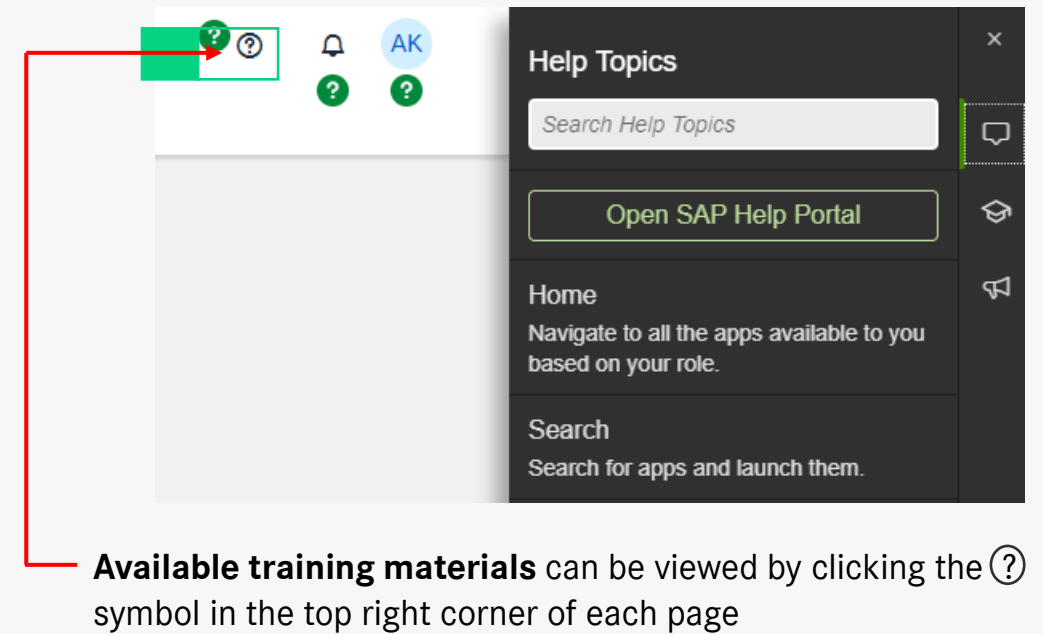
Training opportunities

Training materials will be directly available on the smartIBL platform from GoLive!

Self-learning concept

1 — Click guides

2 — Training videos

3 — Mouseover-features within smartIBL

View available training materials

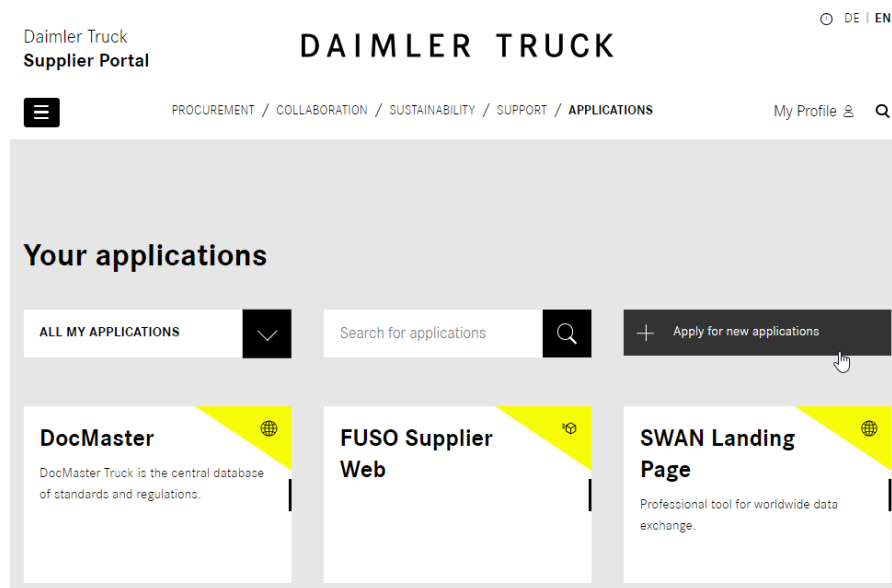**Available training materials** can be viewed by clicking the ? symbol in the top right corner of each page
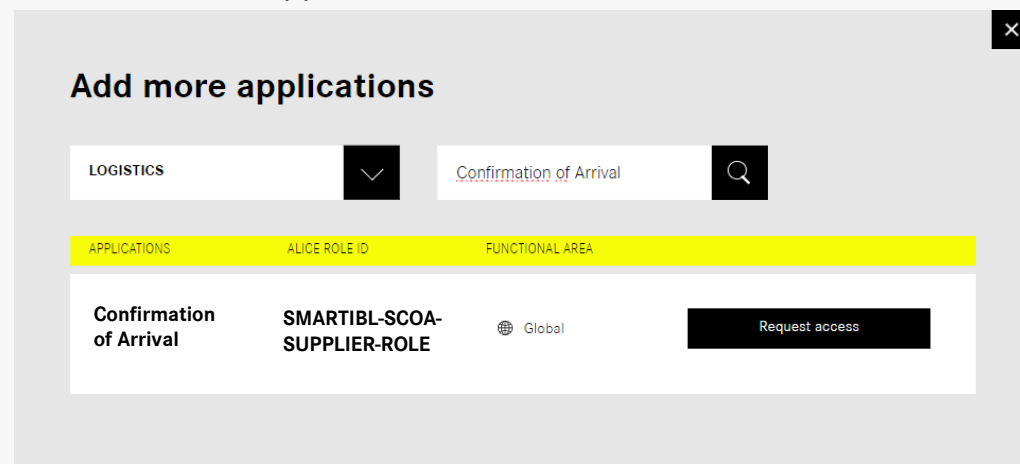
System login & authorization

Step 1

Apply for new applications

› Please apply the application **Confirmation of Arrival** via the Supplier Portal

Step 2: Request Access

› Enter the following values in the 'Add more applications' function

   › All applications: **Logistics**

   › Search for applications: **Confirmation of Arrival**

› As a result, you will receive the role **SMARTIBL-SCOA-SUPPLIER-ROLE** and then click on 'Request Access'

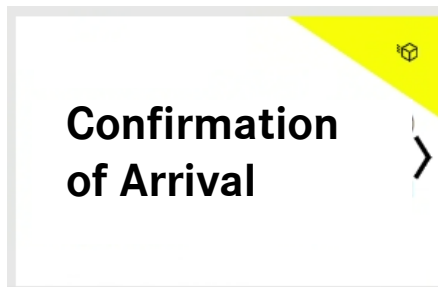› Your responsible portal manager will receive the access request and have to approve it
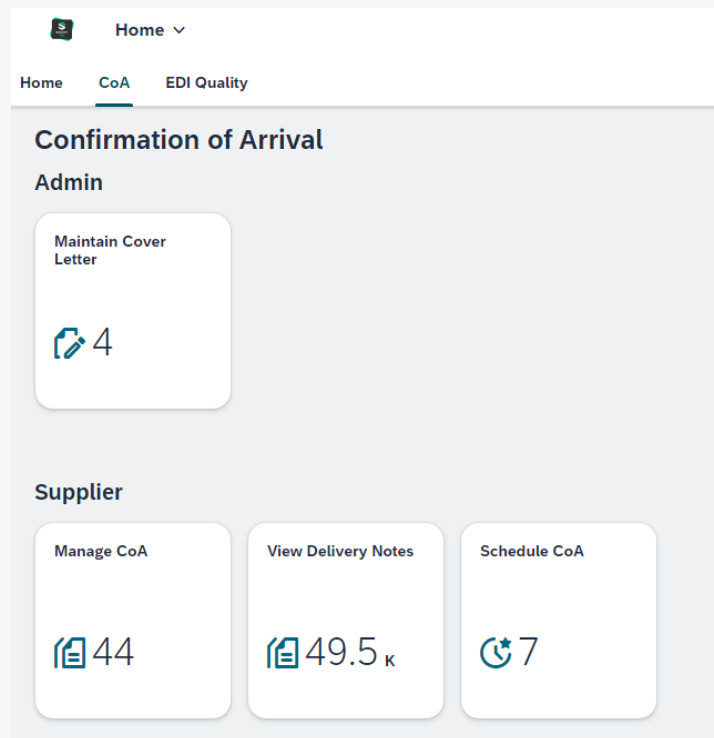
System login & authorization

Step 3

Login to the system

› After the approval of your request by your portal manager, you can now open the application **Confirmation of Arrival** via the Supplier Portal
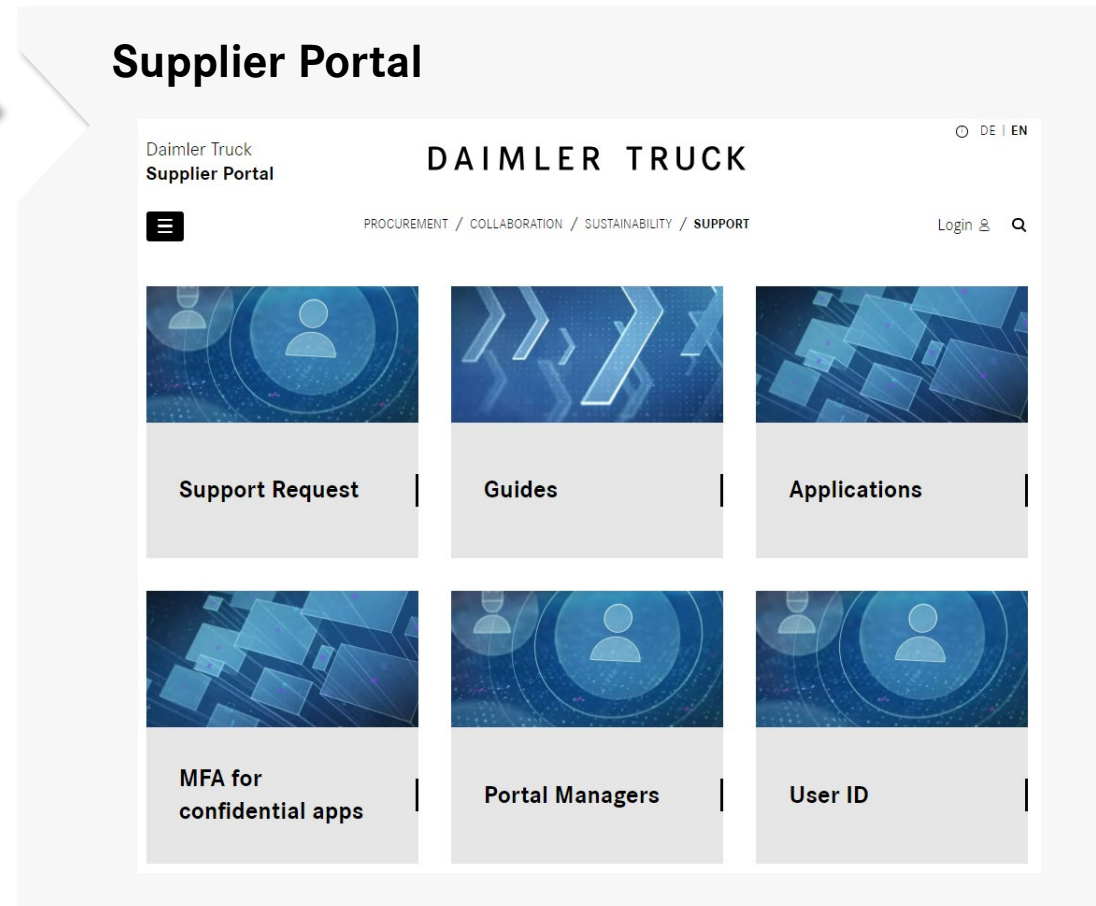

Step 4: System access

System login & authorization

Further informationen on the Supplier Portal

› On Topics such as:

  › Support request

  › Portalmanagers

  › User ID

› **Link:** Support | Daimler Truck Supplier Portal

Supplier Portal

Technical system requirements

Link

Browser and Platform Support | SAP Help Portal

Login to the system (requirements)

› We use SAP Fiori Launchpad for the platform

› If problems occur, make sure you are using one of the supported web browsers:

  › see link

Support-model

Your options for support requests
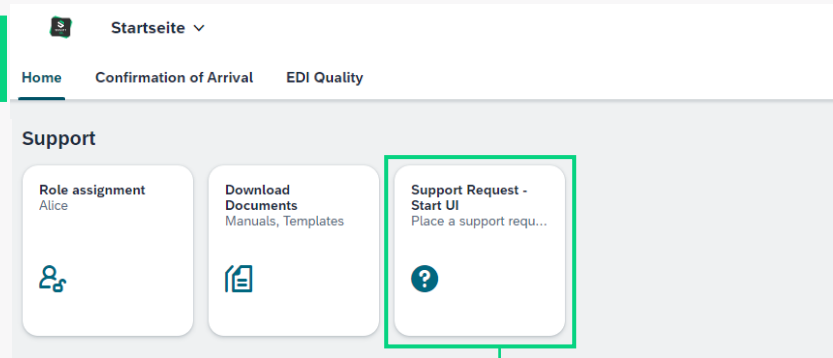
smartIBL-Support for urgent requests

E-Mail: support-ibl@daimlertruck.com
mobile: +49 (0)69 / 133 8816 9910 (Mo – Fr. 9-12 o'clock)

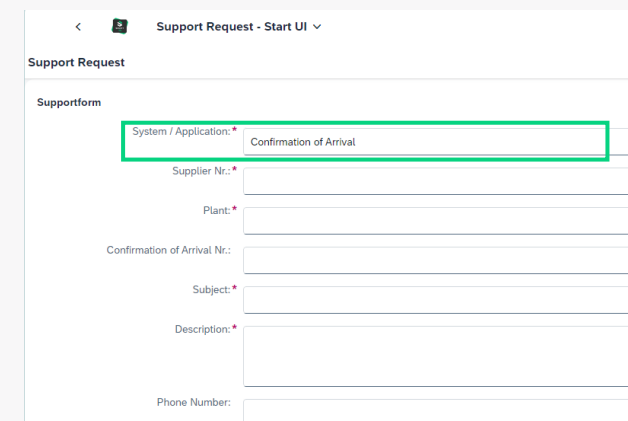starting from 01.01.2026 - phone: +49 561 - 802 4920 (Mo – Fr. 8-10 AM)

Create a request in the smartIBL app

1

Startseite ∨

Home   Confirmation of Arrival   EDI Quality

Support

| Role assignment Alice | Download Documents Manuals, Templates | Support Request - Start UI Place a support requ... |

Choose Confirmation of Arrival as affected application and fill out the form

2

< Support Request - Start UI ∨

Support Request

Supportform

System / Application: *   Confirmation of Arrival
Supplier Nr.: *
Plant: *
Confirmation of Arrival Nr.:
Subject: *
Description: *
Phone Number: