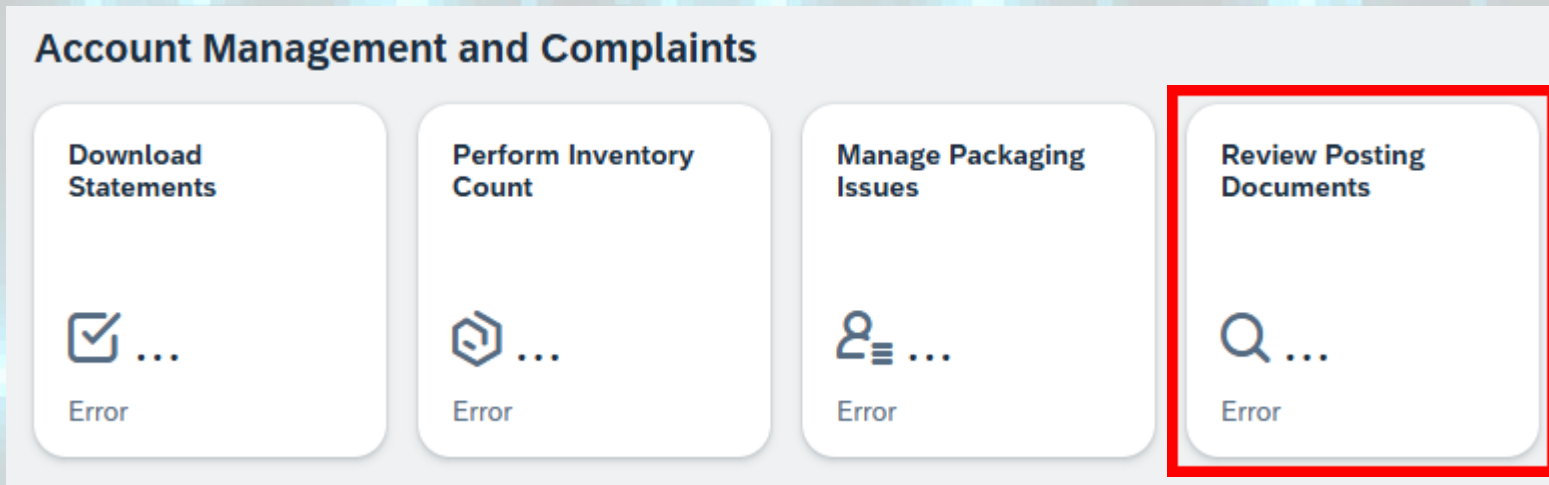


Create Posting Difference Issue

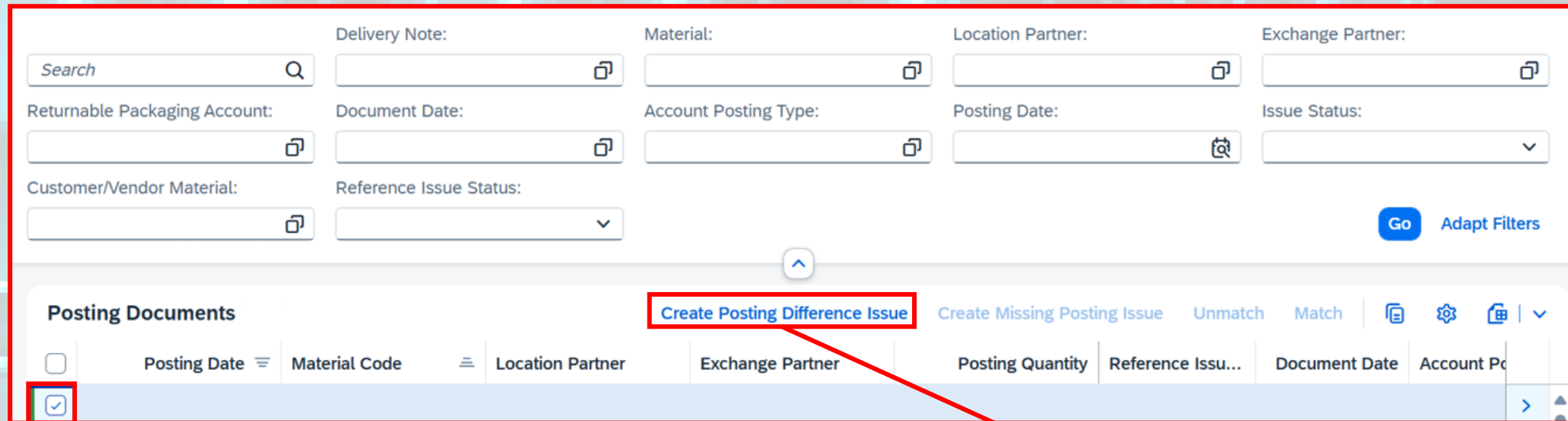
Review Posting Documents

To complain about a booking difference, open the “Review Posting Documents” app.



Review Posting Documents

Select booking receipt and create ticket



The screenshot shows a web interface for reviewing posting documents. At the top, there are several filter fields: 'Search' (with a magnifying glass icon), 'Delivery Note:', 'Material:', 'Location Partner:', and 'Exchange Partner:'. Below these are 'Returnable Packaging Account:', 'Document Date:', 'Account Posting Type:', 'Posting Date:', and 'Issue Status:'. Further down are 'Customer/Vendor Material:' and 'Reference Issue Status:'. A 'Go' button and 'Adapt Filters' link are on the right. Below the filters is a 'Posting Documents' table. The first row of the table is highlighted in blue and has a checkbox selected. A red box highlights the 'Create Posting Difference Issue' button above the table. A red arrow points from the selected checkbox to a text box, and another red arrow points from the 'Create Posting Difference Issue' button to another text box.

	Posting Date	Material Code	Location Partner	Exchange Partner	Posting Quantity	Reference Issu...	Document Date	Account Po
<input checked="" type="checkbox"/>								

To select the booking receipt you want to dispute, please check the selection box within the receipt.

Click on „Create Posting Difference Issue“ to open a new ticket for the discrepancy.

Review Posting Documents

Fill in the ticket/claim.

The “Original value” field displays the data from the booking document.

Data that are to be subject to a claim must have the fields “Requested Value” filled in with the correct data. In the event of an approved claim by Daimler Truck, the original value from the claimed source document will be replaced by the requested value. Values that are not to be claimed do not need to be filled in.

New: Issues for Posting Difference

[General Information](#) [Issues](#)

General Details

Description: * Priority: *

Category: Location Partner:

Delivery Note: Posting Date:

Bill of Lading: Exchange Partner:

Issues

<input type="checkbox"/> Posting Document Number	Material ID (Original Value)	Material ID (Requested Value)	Material Quantity (Original Value)	Material Quantity (Requested Value)	Attachments	Comments
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Search

The delivery note to be claimed must be uploaded as an attachment.

Click “Create” after filling in all fields.

Ticket Tracking

- ❶ Open the app “Manage packaging Issues” to get a complete overview of all tickets.

