

Smart-IBL 0KM-Quality Complaints

Checking & Requesting Organizational Units

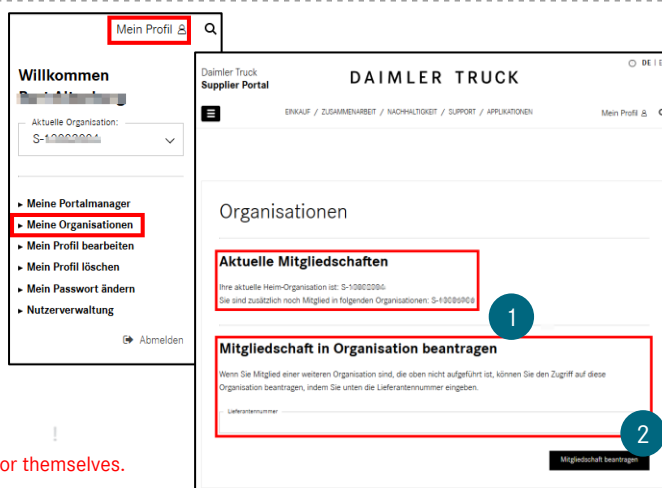
- 1. It is not able to screen your claims for your organization in smartIBL 0KM-Quality Complaints**



2. Check the assigned organization

- (1) Check your organizations in the [Daimler Truck Supplier Portal](#)
- (2) If one of your supplier number is missing, please request access to it directly from your Organization Admin / Portal Manager at your location.

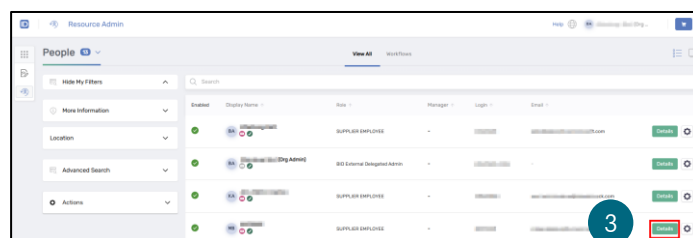
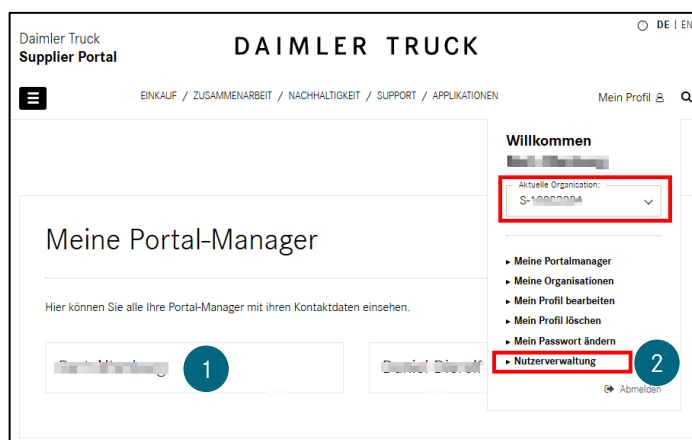
After approval by your Organization Admin / Portal Manager, continue with step 3



- ! Each supplier number requires 2 Portal Managers / Organization Admins.
- ! A Portal Manager / Organization Admin cannot approve apps or locations for themselves.

3. Verification of location permissions by an Organization Admin / Portal Manager #1

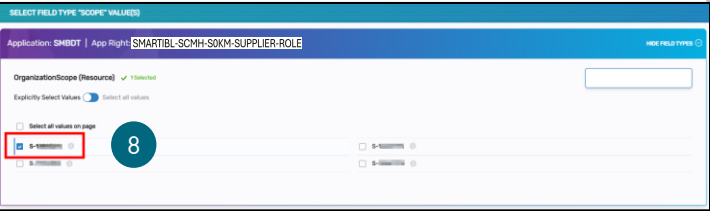
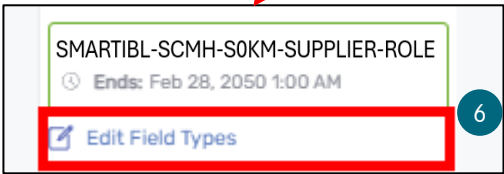
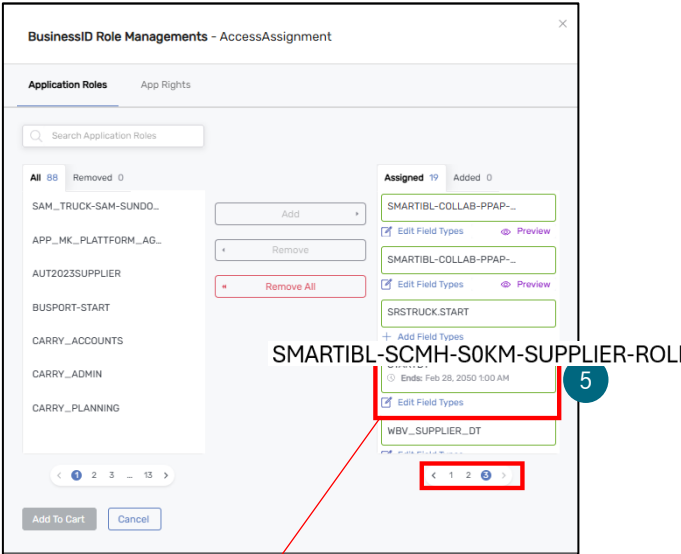
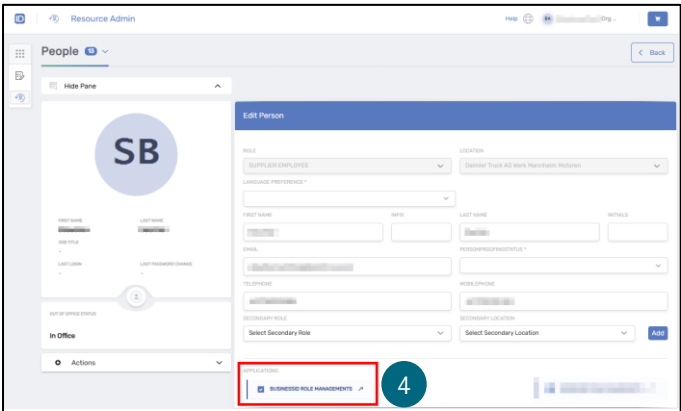
- (1) Identify and contact the Portal Manager / Organization Admin in the Daimler Truck Supplier Portal
- (2) The Portal Manager / Organization Admin must log in, select the related supplier number if necessary, and go to **User Management** under “My Profile”.
- (3) In User Management (IAM Shop), select the corresponding user and click on “Details”.



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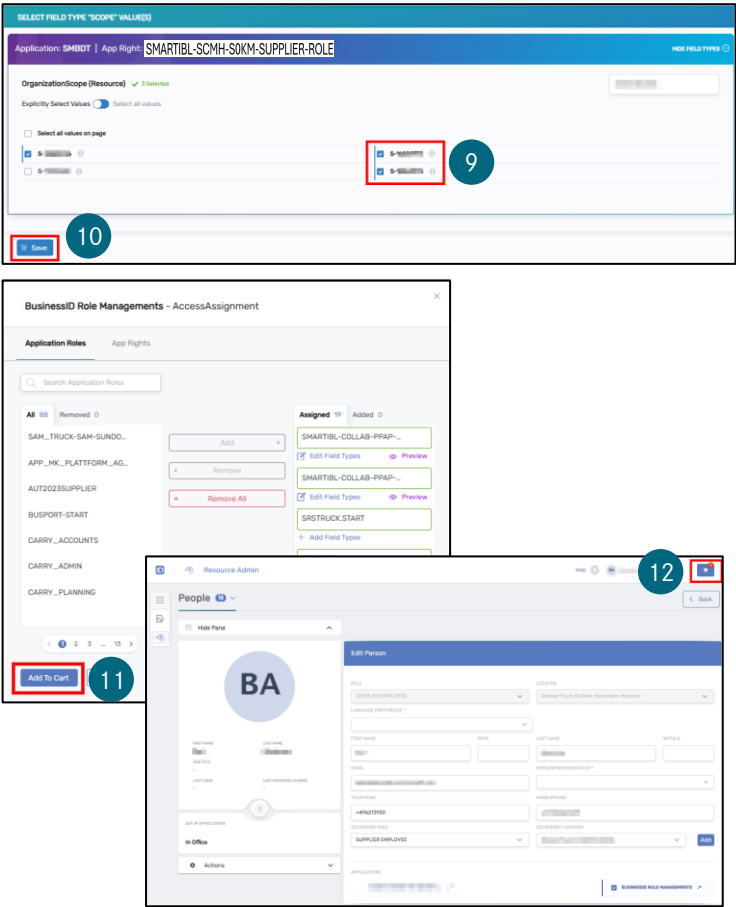
3. Verification of location permissions by an Organization Admin / Portal Manager #2

- (4) In the user view, go to the application “**BUSINESSID ROLE MANAGEMENTS**”.
- (5) On the right side under “Assigned”, search for the role **SMARTIBL-SCMH-SOKM-SUPPLIER-ROLE**.
- (6) Below the SMARTIBL-SCMH-SOKM-SUPPLIER-ROLE role, click on “**Edit Field Types**”.
- (7) Click on Show Field Types to expand the menu.
- (8) In the expanded menu, the Portal Manager / Organization Admin can now see for which locations the user currently has the rights (= selected supplier numbers).



3. Verification of location permissions by an Organization Admin / Portal Manager #3

- (9) Missing location rights can be added here.
- (10) Then click "Save".
- (11) Add the changes to the shopping cart using "Add to Cart".
- (12) Open the shopping cart and complete it using the following steps.
- (13) Fill in the mandatory fields and click "Evaluate Request".
- (14) Review the changes in the next step and fill in the required fields. Then click "Submit".



The Portal Managers / Organization Admins will now receive the approval request in their "Tasks" in the IAM Shop

After restarting the application smartIBL OKM-Quality Complaints, the user should now have the newly added rights for the supplier numbers/locations.

